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**August 8, 2019**

**NEWS RELEASE**

## **Family Assistance Center Augments Services**

**El Paso, TEXAS** – The El Paso City-County Office of Emergency Management (OEM) and the American Red Cross has expanded the services being provided at the Family Assistance Center (FAC) to ensure the community is given comprehensive support to cope with the August 3 tragedy.

**The Family Assistance Center is housed at the Convention Center in Downtown, near Santa Fe Street and San Antonio Avenue.**

The center is opened from 10 a.m. to 8 p.m. every day. Resources and services will be provided by public and private organizations. Parking fees will be waived for individuals visiting the FAC.

**Services available include:**

- Counseling/spiritual Care
- Healthcare assistance
- Travel assistance
- Financial support
- Legal support
- Government Assistance Program
- Temporary ID's and driver's licenses
- Documentation for Mexican Nationals
- Belongings recovery
- Onsite childcare
- Translation services
- Social Security card replacement
- Vital statistics

Anyone needing immediate support may call the Crisis Hotline at (915) 779-1800.

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